# Care Outlook Limited – Carbon Footprint Statement and Carbon Reduction Plan, in line with PPN 006

# Publication Date: 03/09/2026

## About Us

Care Outlook Limited is a privately held, family-run provider of domiciliary and specialist home care services, established in 2005. Headquartered in Hove, East Sussex, the company has expanded its operations across London, Oxford, Leicester, and the South East of England.

With a workforce exceeding 1,000 care assistants, Care Outlook delivers over 30,000 hours of personal care each week, emphasising a personalised approach that upholds traditional values such as honesty, dignity, community, and respect

## Commitment to Achieving Net Zero

Care Outlook Limited is committed to achieving Net Zero emissions by 2050.

Scope 2 emissions (indirect emissions associated with purchased electricity) represent 36.46% of our total in-scope emissions. Therefore, achieving the 2050 target will require continued focus on identifying and implementing energy-saving opportunities across our operations, supported by ongoing staff awareness and energy efficiency initiatives. We are further committed to reducing our Scope 3 emissions through the implementation of green policies, onsite programmes, and engagement with our suppliers to reduce emissions across our value chain.

## Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

| | |
|---|---|
| **Baseline Year: 1st April 2025 – 31st March 2026** | |
| **Additional Details relating to the Baseline Emissions calculations.** | |
| We have made a comprehensive audit of the included scope emissions from this baseline year in order to get a full impression of business as usual. Our projections are based on growth of the business which are reflected in our Business-As-Usual $CO_2$e emissions. We have made these calculations based on the **Operational Control** over our emissions. | |
| **Baseline year emissions:** | |
| **EMISSIONS** | **TOTAL (t$CO_2$e)** |
| **Scope 1** | **76.43** |
| **Scope 2** | **96.36** |
| **Scope 3**<br>**(Included Sources)** | **91.49**<br>**This includes the following sources for Scope 3:**<br>• **Upstream Transportation and Distribution**<br>• **Waste Generated in Operations**<br>• **Business Travel**<br>• **Employee Commuting**<br>• **Downstream Transportation and Distribution** |
| **Total Emissions** | **264.29 (t$CO_2$e)** |

## Current Emissions Reporting

| **Reporting Year: 1st April 2025 – 31st March 2026** | |
|---|---|
| **EMISSIONS** | **TOTAL ($tCO_2e$)** |
| **Scope 1** | **76.43** |
| **Scope 2** | **96.36** |
| **Scope 3**<br>**(Included Sources)** | **91.49**<br>**This includes the following sources for Scope 3:**<br>• **Waste Generated in Operations**<br>• **Business Travel**<br>• **Employee Commuting**<br>• **Upstream Transportation and Distribution**<br>• **Downstream Transportation and Distribution** |
| **Total Emissions** | **264.29 ($tCO_2e$)** |

## Emissions Reduction Targets

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

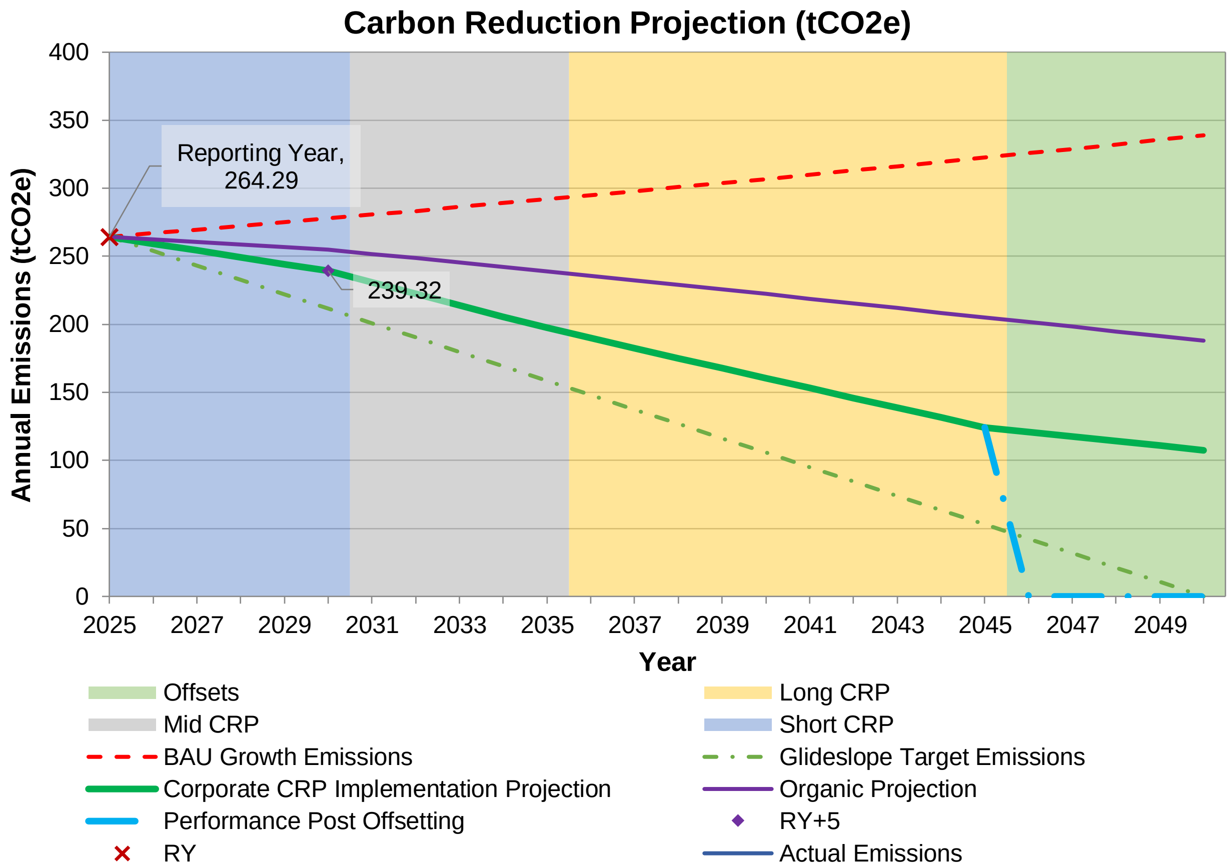
We project that our Business As Usual (BAU) emissions will increase slightly to 277.77 $tCO_2e$ by 2030, driven by the continued growth and expansion of our service and distribution operations.

Our current strategy is to make emissions reductions via a three-stage Carbon Reduction Plan and concluding with zero emissions by 2046 at the latest. It is our current intention to practicably minimise all emissions by 2045. From that point onwards, we aim to offset all residual emissions, ensuring that our total carbon footprint is maintained at Net Zero in line with our 2050 target.

Therefore, considering our carbon reduction actions, we project that our carbon emissions will decrease to 239.32 $tCO_2e$ by 2030, representing a 13.84% reduction against our BAU forecast. By 2045, emissions are projected to reduce further to 124.23 $tCO_2e$, representing a 61.48% reduction against our BAU forecast.

Progress against these targets can be seen in the graph below:




## Carbon Reduction Projects

The following environmental management measures and projects have been implemented prior to this disclosure. Whilst these initiatives have delivered emissions benefits, the associated reductions have not been quantified at the time of reporting.

- **Lighting Upgrade:** Energy-efficient lighting upgrades have been implemented to reduce electricity consumption associated with office lighting and improve overall energy efficiency.

- **Replacement of Electric Heating with ACUs:** Existing electric heating systems have been replaced with air conditioning units, supporting a reduction in electricity demand associated with space heating.

- **Behavioural Change Programme:** A behavioural change programme has been implemented to improve staff awareness of energy use and encourage more efficient day-to-day energy management across operations.

**In the future, we plan to implement further carbon reduction initiatives, such as:**

- **Hybrid/Electric Vehicle Fleet:** We plan to gradually replace our company vehicles with hybrid/electric vehicles to reduce our emissions from fuel.

- **Decarbonisation of Assets:** We aim to transition our natural gas assets to electric alternatives, reducing our reliance on fossil fuels further.

- **Green Travel and Commuting Policies:** We aim to reduce our Scope 3 emissions through promoting e-meetings over in person meetings where possible and encouraging sustainable travel alternatives such as the use of public transport. This will decrease our reliance on high-emission modes of transport such as flights and taxis.

- **Energy Efficiency Measures:** We plan to promote more sustainable office practices to eliminate unnecessary energy consumption and waste production. For example, the automation of lighting schedules where possible, and ensuring computers are turned off when not in use. We could also conduct an onsite third-party energy audit, which could identify further opportunities.

- **Delivery Optimisation:** We aim to consolidate inbound and outbound deliveries, where feasible. We could also engage with delivery providers to encourage lower-carbon transportation modes.

In addition to internally delivered actions, the following sector and infrastructure trends are expected to support further emissions reduction over time:

- Lower-carbon public transport improvements (affecting business travel and commuting).
- Decarbonisation of third-party delivery fleets (affecting upstream and downstream transport and distribution).
- Enhanced municipal waste collection and treatment performance (affecting waste generated in operations).
- Increased electric vehicle market penetration (affecting business travel and commuting).

## Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard[1] and uses the appropriate Government emission conversion factors for greenhouse gas company reporting[2].

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard[3].

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

DocuSigned by:
Signed. Noormah Hamidi ...........................................................
43DF3B99D2B44A0...

Name. Noormah Hamidi .....................................

Position. Head of Finance .................................

Date: September 3, 2026 .....................................

[1] https://ghgprotocol.org/corporate-standard
[2] https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting
[3] https://ghgprotocol.org/standards/scope-3-standard